IN THE UNITED STATES DISTRICT COURT FOR THE DISTRICT OF CONNECTICUT

TERRELL DAY, on behalf of himsel	f
and all others similarly situated,	

Case No.

Plaintiff,

-against-

LAZ PARKING LTD, LLC,

Defendant.

COLLECTIVE ACTION COMPLAINT

September 13, 2017

Plaintiff Terrell Day ("Plaintiff"), individually and on behalf of all others similarly situated, by and through undersigned counsel, alleges as follows:

NATURE OF THE ACTION

1. This action seeks to recover unpaid overtime compensation under the Fair Labor Standards Act ("FLSA") for Plaintiff arising out of hours worked in his salary-paid assistant manager ("AM") positions, and for other current and former employees working in similar, though differently titled, salary-paid, assistant manager positions (including but not limited to Assistant Manager, Assistant Garage Manager, Assistant Facility Manager, Assistant Property Manager, Assistant Project Manager, etc.) (collectively, "AMs"), who worked more than 40 hours as an AM in any workweek at any of Defendant's locations in the United States, for which workweek within the period beginning three years before the

filing date of this Complaint and ending on the date of judgment (the "relevant period") and who join this action pursuant to 29 U.S.C. § 216(b) of the FLSA.

THE PARTIES

- 2. Plaintiff Terrell Day ("Plaintiff") is a resident of Georgia.
- 3. According to its corporate filings with the Connecticut Secretary of State, LAZ Parking Ltd, LLC ("Defendant") is a domestic Connecticut corporation with its principal place of business at 15 Lewis Street, Hartford, CT 06103, and may be served with process on its registered agent, Glenn T. Terk, Esq., 15 Lewis St, Hartford, CT 06103, all within this judicial district.
- 4. As stated in Defendant's website listing "LAZ Parking Fast Facts," Defendant operates 2,600 locations in 28 states and 338 cities, and has 10,700 employees.
- 5. Plaintiff worked for Defendant as a salaried AM, beginning from the time he transitioned from the Valet Supervisor position, in or about January, 2016, through his separation from employment, in or about March, 2017 (Plaintiff's "period of AM employment").
- 6. Plaintiff worked for Defendant as an AM in locations operated by Defendant in Savannah, Georgia, and in Atlanta, Georgia.
- 7. Plaintiff frequently worked over 40 hours in a workweek during his period of AM employment, and received one or more paychecks on the regularly

As a non-exhaustive example, one such week in which he did not receive a proper overtime premium payment is March 14, 2016.

- 8. Plaintiff is a covered employee under the FLSA.
- 9. Defendant was, at all times during the relevant period through the date of this Complaint, an enterprise engaged in commerce or in the production of goods for commerce for purposes of the FLSA, having employees engaged in commerce or in the production of goods for commerce, and having employees handling, selling, or otherwise working on goods or materials that have been moved in, or produced for, commerce by any person.
- 10. During the relevant period through the date of this Complaint,
 Defendant had annual gross revenues in excess of \$500,000.
- 11. Plaintiff and other similar situated AMs were individually engaged in commerce and engaged in the production of goods for commerce on a regular and recurring basis during their employment with Defendant.
- 12. Defendant was Plaintiff's employer, and an enterprise under the FLSA.

JURISDICTION & VENUE

- 13. This Court has jurisdiction over Plaintiff's FLSA claims pursuant to 29 U.S.C. § 216(b) and 28 U.S.C. § 1331.
- 14. Venue is proper in this judicial district under 28 U.S.C. § 1391 because Defendant is incorporated, domiciled, and maintains its corporate headquarters in this judicial district.
 - 15. Defendant is subject to personal jurisdiction in this district.

FLSA COLLECTIVE ACTION ALLEGATIONS

- 16. Pursuant to 29 U.S.C. § 216(b), Plaintiff seeks to prosecute his FLSA claims individually and as a collective action on behalf of all persons who are currently, or formerly, employed by Defendant as AMs, at any time during the relevant period (the "Collective Action Members").
- 17. Defendant is liable under the FLSA for, *inter alia*, failing to properly compensate Plaintiff and other similarly situated AMs.
- 18. There are many similarly situated current and former AMs who have not been paid overtime premiums for all hours worked over 40 in a workweek, in violation of the FLSA, and who would benefit from the issuance of a court-supervised notice of this lawsuit and the opportunity to join it. Thus, notice should be sent to the Collective Action Members pursuant to 29 U.S.C. § 216(b).

19. The similarly situated Collective Action Members are known to Defendant, are readily identifiable, and can be located through Defendant's records.

STATEMENT OF FACTS

- 20. Defendant employed Plaintiff, and the Collective Action Members, as AMs during the relevant period.
- 21. Defendant maintained control, oversight, and discretion over the operation of its locations and employees, including its employment practices with respect to the AMs and the payment of compensation to the AMs.
- 22. Plaintiff's and the AMs' work was performed in the normal course of Defendant's business and was integrated into it.
- 23. Consistent with the Defendant's policy, pattern, and practice, Plaintiff and AMs worked over 40 hours in one or more workweeks, but Plaintiff and the AMs did not receive overtime premiums on regularly scheduled pay dates within the relevant period, for hours worked as AMs in excess of 40 in those workweeks.
- 24. All of the work that the Plaintiff and the AMs performed was assigned by Defendant, and Defendant was aware of all of the work that they performed.
- 25. The work that Plaintiff and the AMs performed as part of their primary duty required little skill and no capital investment.

- 26. The work that Plaintiff and the AMs performed as part of their primary duty did not include managerial responsibilities or the exercise of meaningful independent judgment and discretion.
- 27. Regardless of the location at which they worked, Plaintiff's and the AMs' primary job duties involved parking the customers' cars and other customer service that constitutes Defendant's marketplace offerings.
- 28. Regardless of the location at which they worked, Plaintiff's and the AMs' primary job duties did not include exercising meaningful independent judgment and discretion.
- 29. Pursuant to a centralized, company-wide policy, pattern and practice, Defendant classified, and paid all of its AMs, as exempt from the overtime compensation requirements of the FLSA and state overtime laws.
- 30. Multiple and various job postings listed on the Defendant's "Careers" page of its website (https://www.lazparking.com/our-company/about/careers), identify the AM positions and have the notation "FLSA Status: Exempt."
- 31. Upon information and belief, Defendant did not perform a person-byperson analysis of the AMs' job duties when making the decision to classify all
 the AMs (and other similarly-situated current and former employees holding
 comparable positions but different titles) as exempt from the overtime provisions
 of the FLSA.

- 32. Defendant's conduct alleged herein was willful or in reckless disregard of the applicable wage and hour laws and was undertaken pursuant to Defendant's centralized, company-wide policy, pattern, and practice of attempting to minimize labor costs by not paying overtime premiums to its AMs. Defendant knew that AMs were not performing work that complied with any FLSA exemption and it acted willfully or recklessly in failing to classify Plaintiff in his AM position, and other similarly situated AMs, as non-exempt.
- 33. During the relevant period, Defendant was aware, or should have been aware, through its management-level employees, that Plaintiff and the other similarly situated AMs, were primarily performing non-exempt duties.
- 34. During the relevant period, Defendant knew or recklessly disregarded the fact, that the FLSA required it to pay employees performing primarily non-exempt duties, an overtime premium for hours worked in excess of 40 per workweek.
- 35. Accordingly, Defendant's unlawful conduct was willful or in reckless disregard of the applicable wage and hour laws, and undertaken pursuant to Defendant's centralized, company-wide policy, pattern, and practice of attempting to minimize labor costs by not paying overtime premiums to its AMs.
- 36. As part of its regular business practice, Defendant has intentionally, willfully, and repeatedly engaged in a pattern, practice, and policy of violating the

FLSA with respect to AMs. This policy, pattern, and practice includes but it is not limited to:

- a. willfully misclassifying Plaintiff and the Collective Action
 Members as exempt from the requirements of the FLSA;
- willfully failing to pay Plaintiff and the Collective Action
 Members overtime wages for hours that they worked in excess of 40 hours in a week;
- c. requiring Plaintiff and the Collective Action Members to perform primarily non-exempt tasks; and
- d. willfully failing to provide enough money in its location-related labor budgets for its employees, classified as "non-exempt," to perform their duties and responsibilities, forcing its AMs, classified as "exempt," to perform those employees' non-exempt tasks.
- 37. Defendant's willful violations of the FLSA are further demonstrated by the fact that during the relevant period, Defendant failed to maintain accurate and sufficient time records of work start and stop times for Plaintiff and the Collective Action Members.
- 38. Defendant acted recklessly or in willful disregard of the FLSA by instituting a policy and practice that did not record all hours worked by Plaintiff

and the Collective Action Members during the relevant period.

FIRST CAUSE OF ACTION Fair Labor Standard Act – Unpaid Overtime Wages On Behalf of Plaintiff and the FLSA Collective

- 39. At all relevant times, Defendant has been, and continues to be, an employer engaged in interstate commerce and the production of goods for commerce, within the meaning of the FLSA, 29 U.S.C. §§ 206(a) and 207(a).
- 40. Defendant is subject to the overtime compensation provisions of the FLSA.
- 41. At all relevant times, Defendant employed Plaintiff, and employed, or continues to employ, each of the similarly situated Collective Action Members, within the meaning of the FLSA.
- 42. Defendant has engaged in a widespread pattern and practice of violating the FLSA, as detailed in this Complaint.
- 43. Plaintiff consented in writing to be a party to this action, pursuant to 29 U.S.C. § 216(b), as reflected in the attached consent filed contemporaneously.
- 44. The overtime wage provisions set forth in 29 U.S.C. § 201 *et seq.*, apply to Defendant.
- 45. During the relevant period and continuing to the present, Defendant had a policy and practice of not paying overtime premiums to Plaintiff and its AMs (and similarly-situated employees in comparable Assistant Manager

positions but holding different titles), for hours worked in excess of 40 hours per workweek.

- 46. As a result of Defendant's willful failure to compensate its AMs, including Plaintiff and the similarly situated Collective Action Members, at a rate not less than one and one-half times the regular rate of pay for work performed in excess of 40 hours in a workweek, Defendant has violated, and continues to, violate the FLSA, 29 U.S.C. § 201 *et seq.*, including 29 U.S.C. §§ 207(a)(1) and 215(a).
- 47. As a result of Defendant's willful failure to record, report, credit, and compensate its employees, including Plaintiff and the Collective Action Members, Defendant has failed to make, keep, and preserve records with respect to each of its employees sufficient to determine the wages, hours, and other conditions and practices of employment in violation of the FLSA, 29 U.S.C. § 201 *et seq.*, including 29 U.S.C. §§ 211(c) and 215(a).
- 48. As a result of Defendant's policy and practice of minimizing labor costs by underfunding the labor budgets at its parking operation locations,

 Defendant knew or recklessly disregarded the fact that Plaintiff and the Collective Action Members were primarily performing manual labor and non-exempt tasks.
- 49. Due to Defendant's failure to provide enough labor budget funds, failure to take into account the impact of the underfunded labor budgets on the

primary job duties of Plaintiff and the Collective Action Members, Defendant's actual knowledge, through its managerial employees/agents, that the primary duties of the Plaintiff and the Collective Action Members were manual labor and other non-exempt tasks, Defendant's failure to perform a person-by-person analysis of Plaintiff's and the Collective Action Members' primary job duties to ensure that they were primarily performing exempt job duties, and Defendant's instituting a policy and practice that did not record all hours worked by Plaintiff and the Collective Action Members, Defendant knew or showed reckless disregard that its conduct was prohibited by the FLSA. 29 U.S.C. § 255(a).

- 50. As a result of Defendant's FLSA violations, Plaintiff, on behalf of himself and the Collective Action Members, is entitled (a) to recover from Defendant unpaid overtime wages; (b) to recover an additional, equal amount as liquidated damages, and (c) to recover their unreasonably delayed payment of wages, reasonable attorneys' fees, costs and disbursements of this action, and all allowable interest, pursuant to 29 U.S.C. § 216(b) and the federal rules.
- 51. Because Defendant's violations of the FLSA have been willful, a three-year statute of limitations applies pursuant to 29 U.S.C. § 255.

PRAYER FOR RELIEF

Therefore, Plaintiff seeks a judgment finding liability under the FLSA and entering the following relief on behalf of himself and all others similarly-situated:

- A. Designation of this action as an FLSA collective action on behalf of the Collective Action Members and prompt issuance of notice to all similarly-situated persons, apprising them of the pendency of this action, permitting them to join this action pursuant to 29 U.S.C. § 216(b), and tolling of the statute of limitations;
- B. An award of unpaid wages for all hours worked in excess of 40 in a workweek at a rate of one and one-half times the regular rate of pay in a manner consistent with this Court's rulings in *Hasan v. GPM Invs.*, *LLC*, 896 F. Supp. 2d 145 (D. Conn. Aug. 27, 2012) and *Costello v. Home Depot USA, Inc.*, 944 F. Supp. 2d 199 (D. Conn. May 13, 2013);
- C. A declaratory judgment that the practices complained of herein are unlawful under the FLSA;
- D. Equitable tolling of the FLSA statute of limitations;
- E. An award of liquidated damages as a result of Defendant's willful failure to pay for all hours worked in excess of 40 in a workweek, at a

rate of time and one-half of the regular rate of pay pursuant to 29

U.S.C. § 216;

F. An award of damages representing the employer's share of FICA,

FUTA, state unemployment insurance, and any other required

employment taxes;

G. An award of all allowable interest;

H. An award of costs and expenses of this action together with

reasonable attorney's fees, and an award of a service payment to the

Plaintiff; and

I. Such other and further relief as this Court deems just and proper.

PLAINTIFF DEMANDS A TRIAL BY JURY OF TWELVE MEMBERS PURSUANT TO D. CONN. L. CIV. R. 48(a).

Dated: September 13, 2017

Respectfully submitted,

KLAFTER OLSEN & LESSER LLP

/s/ Fran L. Rudich

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Plaintiff's Counsel

EXHIBIT A

CONSENT TO JOIN LAZ PARKING OVERTIME LAWSUIT

I hereby consent to join this lawsuit as a Representative Plaintiff seeking to recover alleged unpaid overtime wages, liquidated damages, prejudgment interest, attorneys' fees, and costs from LAZ Parking ("Defendant") under the Fair Labor Standards Act ("FLSA").

As a representative Plaintiff, I understand that I will have authority to participate in the making of decisions on behalf of myself and any plaintiffs, not named in the caption of the lawsuit, who later opt-in to this lawsuit, including but not limited to retaining counsel for the collective class. I have entered into a contingency fee agreement with the law firm of Head Law Firm, LLC authorizing retention of additional co-counsel and/or local counsel ("class counsel").

I hereby authorize such class counsel to make such further decisions with respect to the conduct and handling of this action, including the settlement thereof, as they deem appropriate and necessary. I further understand that I will be bound by judgment, whether it is favorable or unfavorable. I will also be bound by, and will share in, as the Court may direct or the parties may agree, any settlement that may be negotiated on behalf of all plaintiffs in this action.

I acknowledge and agree that this consent is intended to be filed to participate in an action seeking to recover overtime wages alleged to be owed to me by Defendant, whether such allegations are made in this litigation or a subsequent suit that may be filed on my behalf. This consent may be filed in this litigation, or in any other or subsequent litigation in any court for the same purpose.

I hereby consent to join in this lawsuit.

Signature:

Date:

Printed Name:

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The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil do	ocket sheet. (SEE INSTRUC	TIONS ON NEXT PAGE O	OF THIS FO	RM.)				
I. (a) PLAINTIFFS				DEFENDANTS				
TERRELL DAY, on behalf of himself and all others similarly situated				LAZ PARKING LTD, LLC				
(b) County of Residence of First Listed Plaintiff Fulton County, GA				County of Residence of First Listed Defendant				
(EXCEPT IN U.S. PLAINTIFF CASES)				(IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.				
(c) Attorneys (Firm Name, Fran L. Rudich	Address, and Telephone Number	r)		Attorneys (If Known)				
KLAFTER OLSEN & LES Two International Drive,		573: (014) 034-02(20					
II. BASIS OF JURISDI				 TIZENSHIP OF P	RINCIPA	L PARTIES	(Place an "X" in One Box for Plaintij	
□ 1 U.S. Government	■ 3 Federal Question			(For Diversity Cases Only)		,	and One Box for Defendant) PTF DEF	
Plaintiff			Citizo	Citizen of This State \square 1 \square 1 Incorporated or Principal Place of Business In This State \square 4 \square 4				
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item III)		Citizo	Citizen of Another State				
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IV. NATURE OF SUIT		ly) RTS	FO	ORFEITURE/PENALTY		here for: Nature of NKRUPTCY	of Suit Code Descriptions. OTHER STATUTES	
☐ 110 Insurance	PERSONAL INJURY	PERSONAL INJUR		5 Drug Related Seizure	□ 422 Appe	eal 28 USC 158	☐ 375 False Claims Act	
☐ 120 Marine ☐ 130 Miller Act	☐ 310 Airplane ☐ 315 Airplane Product	☐ 365 Personal Injury - Product Liability		of Property 21 USC 881 0 Other	□ 423 With 28 U	drawal JSC 157	☐ 376 Qui Tam (31 USC 3729(a))	
☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment	Liability ☐ 320 Assault, Libel &	☐ 367 Health Care/ Pharmaceutical			PROPEI	RTY RIGHTS	☐ 400 State Reapportionment ☐ 410 Antitrust	
& Enforcement of Judgment	Slander	Personal Injury			☐ 820 Copy	rights	430 Banks and Banking	
☐ 151 Medicare Act☐ 152 Recovery of Defaulted	☐ 330 Federal Employers' Liability	Product Liability 368 Asbestos Personal	1		 ☐ 830 Pater ☐ 835 Pater 	nt nt - Abbreviated	☐ 450 Commerce ☐ 460 Deportation	
Student Loans	☐ 340 Marine ☐ 345 Marine Product	Injury Product Liability			New □ 840 Trade	Drug Application	☐ 470 Racketeer Influenced and	
(Excludes Veterans) ☐ 153 Recovery of Overpayment	Liability	PERSONAL PROPER		LABOR	SOCIAL	SECURITY	Corrupt Organizations 480 Consumer Credit	
of Veteran's Benefits ☐ 160 Stockholders' Suits	☐ 350 Motor Vehicle ☐ 355 Motor Vehicle	☐ 370 Other Fraud☐ 371 Truth in Lending	≥ 71	0 Fair Labor Standards Act	☐ 861 HIA ☐ 862 Black	(1395ff) k Lung (923)	☐ 490 Cable/Sat TV ☐ 850 Securities/Commodities/	
☐ 190 Other Contract	Product Liability	☐ 380 Other Personal		0 Labor/Management	□ 863 DIW	C/DIWW (405(g))	Exchange	
195 Contract Product Liability196 Franchise	☐ 360 Other Personal Injury	Property Damage 385 Property Damage		Relations 0 Railway Labor Act	☐ 864 SSID ☐ 865 RSI (☐ 890 Other Statutory Actions ☐ 891 Agricultural Acts	
	☐ 362 Personal Injury - Medical Malpractice	Product Liability	□ 75	1 Family and Medical Leave Act			☐ 893 Environmental Matters ☐ 895 Freedom of Information	
REAL PROPERTY	CIVIL RIGHTS	PRISONER PETITIO		0 Other Labor Litigation		AL TAX SUITS	Act	
□ 210 Land Condemnation□ 220 Foreclosure	☐ 440 Other Civil Rights ☐ 441 Voting	Habeas Corpus: ☐ 463 Alien Detainee	□ 79	1 Employee Retirement Income Security Act		s (U.S. Plaintiff efendant)	☐ 896 Arbitration ☐ 899 Administrative Procedure	
☐ 230 Rent Lease & Ejectment ☐ 240 Torts to Land	☐ 442 Employment ☐ 443 Housing/	☐ 510 Motions to Vacate Sentence	e	•		Third Party JSC 7609	Act/Review or Appeal of Agency Decision	
☐ 245 Tort Product Liability	Accommodations	☐ 530 General			200	3C 7009	☐ 950 Constitutionality of	
☐ 290 All Other Real Property	☐ 445 Amer. w/Disabilities - Employment	☐ 535 Death Penalty Other:	□ 46	IMMIGRATION 2 Naturalization Application	ł		State Statutes	
	☐ 446 Amer. w/Disabilities -	540 Mandamus & Oth		5 Other Immigration				
	Other 448 Education	☐ 550 Civil Rights ☐ 555 Prison Condition		Actions				
		☐ 560 Civil Detainee - Conditions of						
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VI CAUGE OF ACTIO	29 11 S C 8 201 4		re ming (I	Oo not cite jurisdictional stat	utes unless di	versity):		
VI. CAUSE OF ACTIO	Brief description of ca	use:						
Failure to pay overtime premium VII. REQUESTED IN ☐ CHECK IF THIS IS A CLASS ACTION			v D	DEMAND \$ CHECK YES only if demanded in complaint:				
COMPLAINT:	UNDER RULE 2		, -	Δ.ν		URY DEMAND:	•	
VIII. RELATED CASI								
IF ANY	(See instructions):	JUDGE			DOCKE	ET NUMBER		
DATE		SIGNATURE OF AT		OF RECORD				
09/13/2017 FOR OFFICE USE ONLY		s/Fran L. Rudio	ch					
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